



Pentair Water Warranty Schedule

S.No	APPLICATION GROUP	PRODUCT	WARRANTY PERIOD	LABOUR COVER	WARRANTY TYPE	EXCEPTIONS
1	HOME & GARDEN	SMH Series	2 years	1 year	Workshop only	In-Field included with Waterswitch only and labour extended to 2 years *In-Field will be covered for one year only in cases of no mains water in a rural area.
2		JS / JM Series	2 years	1 year	Workshop only	In-Field included with Waterswitch only and labour extended to 2 years *In-Field will be covered for one year only in cases of no mains water in a rural area.
3		WaterSwitch	2 years	2 years	In-field	
4		SSH Series	2 years	1 year	Workshop only	
5		Dominator	2 years	1 year	In-field	In-Field included with Waterswitch only and labour extended to 2 years *In-Field will be covered for one year only in cases of no mains water in a rural area.
6		Enviromaster	3 years	3 years	Workshop only	
7		TankBuddy	2 years	1 year	Workshop only	In-Field included with Waterswitch only and labour extended to 2 years
8		Press Control / Mascontrol	1 year	1 year	Workshop only	2 year warranty applies when purchased as a full pressure system (SMHP, JSP, SSHP ~parts only)
9		Packaged Pressure Kits	1 year	1 year	Workshop only	
10	RURAL WATER	JJ and OJ Series	2 years	1 year	In-field / Workshop	
11		Vertical Multi Stage -VM series	2 years	1 year	In-field / Workshop	
12		OCS Series	1 year	1 year	Workshop only	
13	WATER TRANSFER	Centrifugal Pump moulded (18, 14, 41, 25)	1 year	1 year	Workshop only	In-Field included with 18 series only
14		Centrifugal Pump cast iron (121,122,150)	1 year	1 year	Workshop only	
15	SUMP & DRAINAGE	Sta-Rite CSM Range	1 year	1 year	Workshop only	
16		VF150	2 years	1 year	Workshop only	
17		VIP & VIPVort	1 year	1 year	Workshop only	
18		Omnia, Drenox & Biox	2 years	1 year	Workshop only	
19		Flotec	3 years	1 year	Replacement / Workshop only	1 year labour only applies to product repair / not replacement



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20	ENGINE DRIVE	Blazemaster	2 years	1 year	Workshop only	Excludes engine: Manufacturer warranty details in Owners Manual / Hand Book
21		Hi-Flo Range (384)	1 year	1 year	Workshop only	Excludes engine: Manufacturer warranty details in Owners Manual / Hand Book
22		GP960 (Engine Drive)	1 year	1 year	Workshop only	Excludes engine: Manufacturer warranty details in Owners Manual / Hand Book
23		OJ (Engine Drive)	2 years	1 year	In-field / Workshop	Excludes engine: Manufacturer warranty details in Owners Manual / Hand Book
24		Miniblaze	1 year	NIL	Replacement only	
25	PRESSURE TANK	Onga Aqua Pack Plus Range	5 years	NIL	Replacement only	
26		Onga Aqua Pack Range	1 year	1 year	Workshop only	
27		Aqua Pack 50/80 (HP)	5 years	NIL	Replacement only	
28		Sta-Rite Signature 2000 Pressure Tanks	5 years	1 year	Workshop only	1 year air cell warranty
29		Pro-Source Steel Pressure Tanks	5 years	1 year	Workshop only	
30	SUBMERSIBLE BOREHOLE	Sta-Rite Signature 2000 Borehole pumps	3 years*	1 year	Workshop only	* 3rd year pro rata / Franklin motors 2 year
31		Sta-Rite High-Flow Borehole pumps	3 years*	1 year	Workshop only	* 3rd year pro rata / Franklin motors 2 year
32		Pentek Motors & Control Boxes	2 years	1 year	Workshop only	
33		Pentek Intellidrive	2 years	1 year	Infield/Workshop	5 year warranty applies when purchased and installed as a full intellidrive kit (parts only)
34		Submersible Bore Controls	1 year	1 year	Workshop only	
35	RIVA-FLO RANGE	All models	1 year	NIL	Workshop only	GPP40 models replacement only - no workshop labour
36	AQUACULTURE	SEABASS	1 Year	NIL	Replacement only	6 Month Commercial Warranty
37	SHURFLO	Pumps	1 year	NIL	Replacement only	Return to Melbourne at customers expense for warranty assessment. Replacement only if matter is considered warrantable.
38		Food Service Equipment	1 year	NIL	Replacement only	Syrup Gas Pump (94-360-59) additional 4 years (5 years from manufacture date labelled on pump) All warranty applications to be referred back to the place of purchase



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39	FILTRATION	OMNIA	1 Year	NIL	Replacement only	Return to Melbourne at customers expense for warranty assessment. Replacement only if matter is considered warrantable.
40		Onga Household Filters	1 year	NIL	Replacement only	Consumable filters 1 year for manufacturing defects only.
41		Everpure Highflow Manifold Systems	3 years	NIL	Replacement only	Excludes consumable elements Low voltage pump 90 days only
42		Everpure Reverse Osmosis	1 year	1 year	Replacement only	Excludes consumable elements Low voltage pump 90 days only
43		Everpure HSD-440P System	3 years	1 year	Replacement only	Excludes consumable element (membrane)
44		RO Mate Tanks	5 years	1 year	Replacement only	1 year air cell warranty
45	POOL PUMPS	Leisure Time Pool Pumps (LTP Series)	2 years	1 year	In-field / Workshop	
46		Leisure Time Solar Pumps (LTP-S Series)	2 years	1 year	In-field / Workshop	
47		Pantera Pool Pumps (PPP Series)	3 years	1 year	In-field / Workshop	
48		Silent Flow Pool Pumps	3 years	1 year	In-field / Workshop	
49		Superflo Pool Pumps	3 years	1 year	In-field / Workshop	
50		Whisperflo Pool Pumps	3 years	1 year	In-field / Workshop	
51		Sta-Rite Pool Pumps (Max-E-pro)	3 years	1 year	In-field / Workshop	
52		IntelliFlo Pumps VF, VS	5 years	2 years	In-field / Workshop	2 years commercial applications
53		Boost Rite (Pool Cleaner Boost Pumps)	1 year	1 year	In-field / Workshop	
54	POOL FILTERS	Onga Sand Filters (PSF21, 25, 31)	10 years	1 year	In-field / Workshop	10 year warranty pro rata 100% replacement value from 0-5 years from purchase, 50% replacement value from 5-10 years from our purchase date. This applies to sand filter tank, MPV, and laterals are for 1 year only.
55		Pantera Sand Filter - Multi Port Valve	2 years	1 year	In-field / Workshop	
56		Leisure Time Sand Filters (LSF20, 24)	10 years	1 year	In-field / Workshop	10 year warranty pro rata 100% replacement value from 0-5 years from purchase, 50% replacement value from 5-10 years from our purchase date. This applies to sand filter tank, MPV, and laterals are for 1 year only
57		Leisure Time Sand Filters - Multi Port Valve	1 year	1 year	In-field / Workshop	
58		Clean and Clear Plus Cartridge Filter	10 years	1 year	In-field / Workshop	Excludes filter cartridges which are warranted against manufacturing defects for 6 months.



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59	POOL FILTERS (contd)	Cristal Flo Sand Filters	10 years	1 year	Replacement only	
60		Cristal Flo - Multi Port Valve	1 year	1 year	Replacement only	
61		Tagelus Sand Filter	10 years	1 year	Replacement only	
62		Tagelus - Multi Port Valve	1 year	1 year	Replacement only	
63		Onga Cartridge Filters (PCF Series)	10 years	1 year	In-field / Workshop	10 year warranty is pro rata, 100% replacement value from 0-5 years from purchase, 50% replacement value from 5-10 years from purchase date. Excludes cartridges which are warranted against manufacturing defects for 6 months.
64		Leisure Time Cartridge Filters (LCF Series)	5 years	1 year	In-field / Workshop	
65		Sta-Rite Cartridge Filters	10 years	1 year	In-field / Workshop	Excludes filter cartidges which are warranted against manufacturing defects for 6 months.
66	POOL CLEANERS	Sta-Rite Automatic Pool Cleaners	2 years	1 year	Workshop only	Excludes skirts, seals and foot pads which are wear and tear items and covered for 1 year against defects only.
67		Hammer Head Cleaner	3 years	Nil	Replacement only	Excludes skirts, seals and foot pads which are wear and tear items and covered for 1 year against defects only. Lifetime on the hammer
68		Mako Shark Cleaner	3 years	Nil	Replacement only	Excludes skirts, seals and foot pads which are wear and tear items and covered for 1 year against defects only. Lifetime on the hammer
69	POOL HEATERS	Mastertemp	2 years	1 year	In-field only	
70		Heat Chill Pump	1 year	1 year	In-field only	Compressor for an additional 2 years parts only Heat Exchanger for additional 4 years parts only
71	CHLORINATORS	Onga Pool Cleaning System (manual)	6 months	NIL	Replacement only	
72		Onga Chlormaster Chlorinators - CM	2 years	NIL		Refer to Manufacturer - AIS
73		Onga Chlormaster Chlorinators - ECP	2 years	NIL		Refer to Manufacturer - COMPU POOLS
74		Onga Chlorinators - SM/EC/RP	2years-Powerpack 5years-Cell	NIL	Replacement only	Refer all warranty claims to Crystal Clear Chlorinators
75	BLOWERS	Blowers Spa Pool	1 year	NIL	Replacement only	



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76	ACCESSORIES	Onga Handover Kits	6 months	NIL	Replacement only	Warranty covers manufacturing defects only.
77		Sta-Rite Vacuum Hose	1 year	NIL	Replacement only	
78		Onga Vacuum Hose	2 years	NIL	Replacement only	
79		Handover Equipment	1 year	NIL	Replacement only	
80		Flip Hose	1 year	NIL	Replacement only	
81		Skimmer Boxes	1 year	NIL	Replacement only	
82		Main Drain	1 year	NIL	Replacement only	
83		Hydrostatic Relief Valve	1 year	NIL	Replacement only	
84		Floor Inlet	1 year	NIL	Replacement only	
85		Auto Refill Assembly	1 year	NIL	Replacement only	
86		Air Switches	1 year	NIL	Replacement only	
87		Onga Pool & Spa Fittings	1 year	NIL	Replacement only	
88		IntelliComm	1 year	NIL	Replacement only	
89		Intellitouch	1 year	1 year	Infield	
90		Easytouch/Suntouch	1 Year	1 year	Infield	
91		Wired and Wireless Controllers and Acess.	1 year	NIL	Replacement only	
92		Swimming Pool & Spa lights	1 year	NIL	Replacement only	Refer to Manufacturer Spa Electrics
93		POOL (FILTRITE)	Filtrite Pool Pumps	2 years	1 year	In-field / Workshop
94	Filtrite Sand Filters		10 years	1 year	In-field / Workshop	
95	Filtrite Sand Filters - Multport Valve		1 year	1 year	In-field / Workshop	
96	Filtrite Cartridge Filters		5years-filter body 1year on parts	1 year	In-field / Workshop	

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